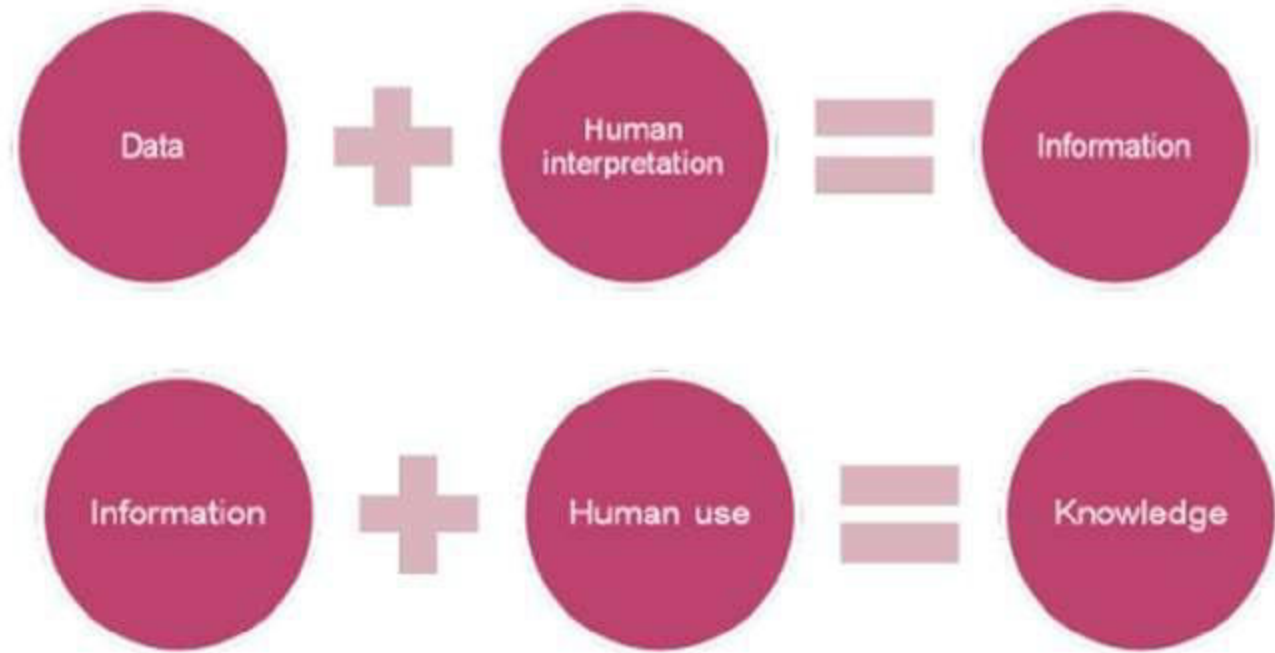
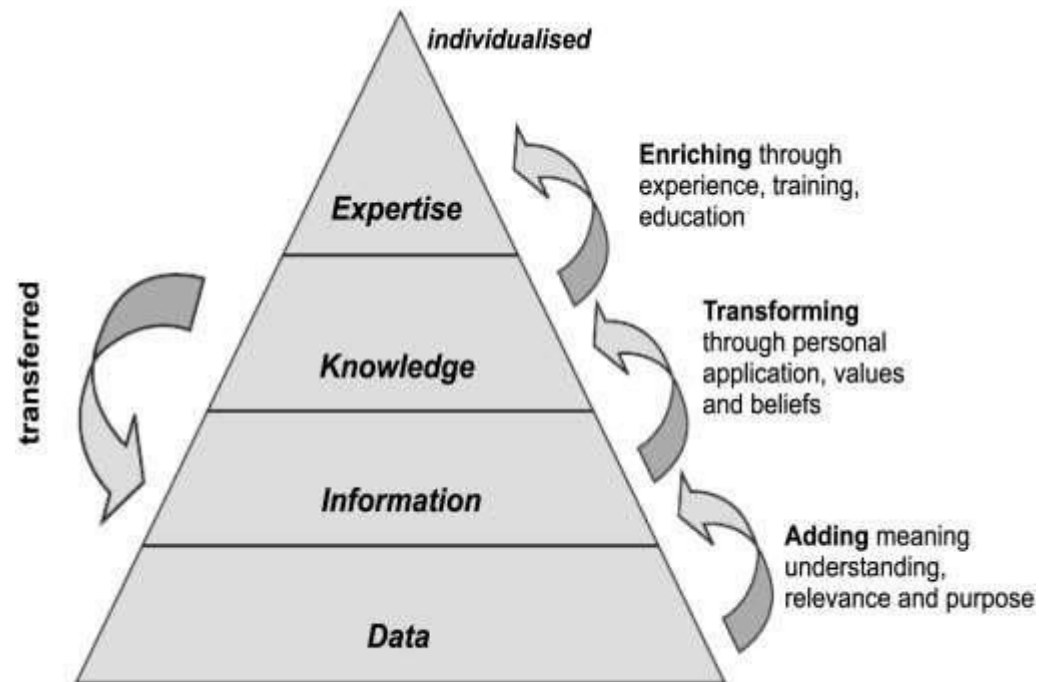


KNOWLEDGE MANAGEMENT

DATA, INFORMATION & KNOWLEDGE



KNOWLEDGE HIERARCHY



Source: Bender and Fish (2000)

EXPLICIT/ TACIT KNOWLEDGE-TYPES

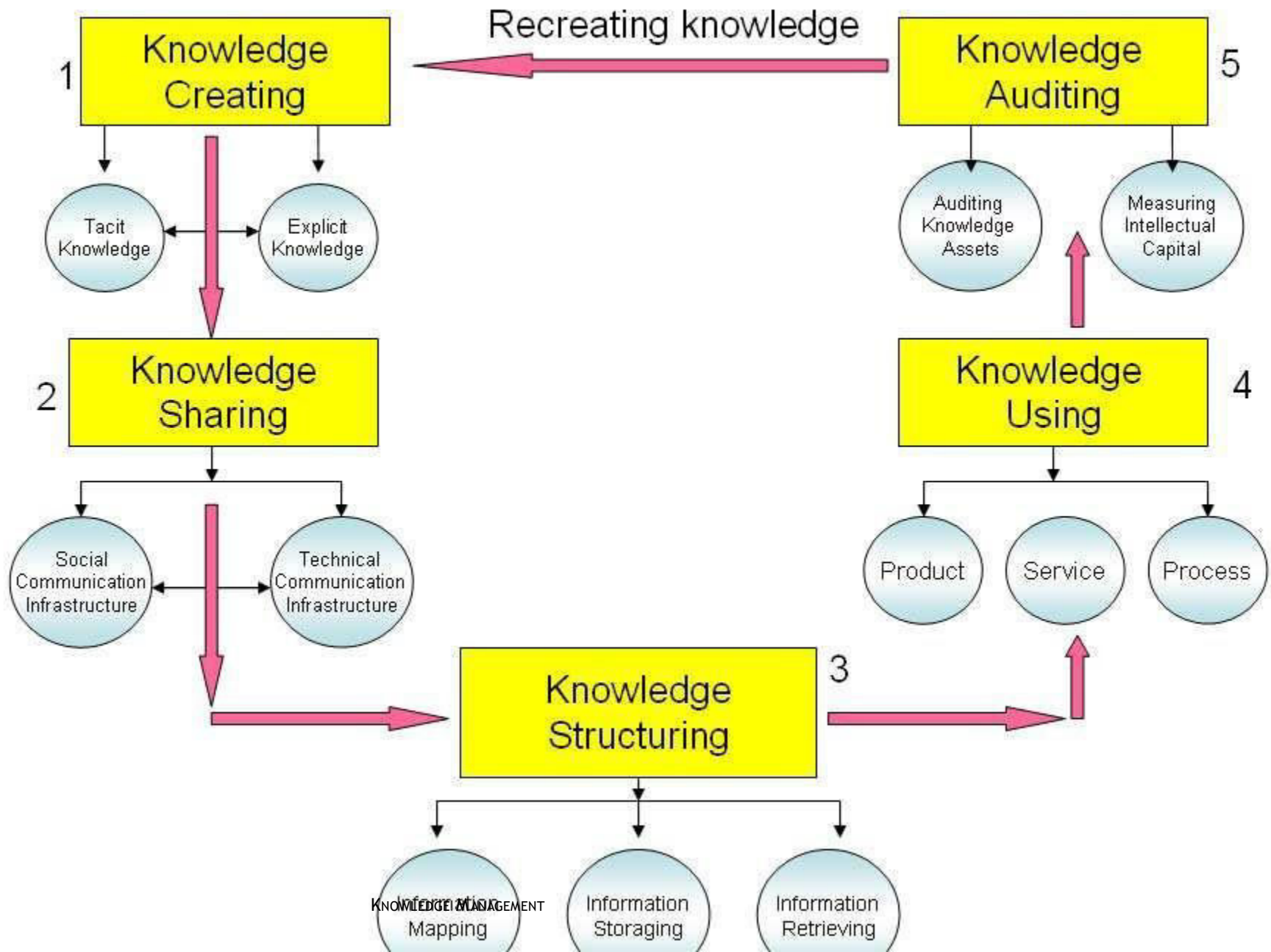
- ① **Tacit knowledge**: That type of knowledge which people carry in their mind, and is, therefore, difficult to access.
- ② **Explicit knowledge**: That type of knowledge which has been or can be articulated, codified, and stored in certain media.

FEATURES

Explicit Knowledge	Tacit Knowledge
Tangible	Intangible
Physical objects, e.g. in documents or databases	Mental objects, i.e. it's in people's head's
Context independent	Context affects meaning
Easily shared	Sharing involves learning
Reproducible	Not identically replicated

WHAT IS KNOWLEDGE MANAGEMENT

- © Knowledge Management is the collection of processes that govern the creation, dissemination, and utilization of knowledge.



TERMS USED IN KM

There are some terms used in KM:

- ① Knowledge architect
- ① Knowledge assets
- ① Knowledge bridge
- ① Knowledge Workers
- ① Knowledge Economy